

Dulaney L. O’Roark III
Vice President-General Counsel, Southeast Region
Legal Department



5055 North Point Parkway
Alpharetta, Georgia 30022
Phone 678-259-1449
Fax 678-259-1589
de.oroark@verizon.com

April 23, 2009 – **VIA ELECTRONIC MAIL**

Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 080278-TL
Joint Petition for show cause proceedings against Verizon Florida LLC for
apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and
impose fines, by the Office of the Attorney General, Citizens of the State of
Florida, and AARP

Dear Ms. Cole:

Enclosed for filing in the above matter is Verizon Florida LLC’s Notice of Service of
Objections and Responses to Staff’s First Request for Production of Documents (Nos.
1-11), First Set of Interrogatories (Nos. 1-29), and First Request for Admissions (Nos.
1-2). Service has been made as indicated on the Certificate of Service. If there are
any questions regarding this filing, please contact me at 678-259-1449.

Sincerely,

s/ Dulaney L. O’Roark III

Dulaney L. O’Roark III

tas

Enclosures

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Joint Petition for show cause proceedings) Docket No. 080278-TL
against Verizon Florida LLC for apparent violation of) Filed: April 23, 2009
Rule 25-4.070, F.A.C., Customer Trouble Reports,)
and impose fines, by the Office of the Attorney)
General, Citizens of the State of Florida, and AARP)
_____)

**NOTICE OF SERVICE OF VERIZON FLORIDA LLC'S
OBJECTIONS AND RESPONSES TO STAFF'S
FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-11),
FIRST SET OF INTERROGATORIES (NOS. 1-29), AND
FIRST REQUEST FOR ADMISSIONS (NOS. 1-2)**

NOTICE IS HEREBY GIVEN that Verizon Florida LLC, by and through its undersigned counsel, has served its objections and responses to Staff's First Request for Production of Documents (Nos. 1-11), First Set of Interrogatories (Nos. 1-29), and First Request for Admissions (Nos. 1-2) via electronic mail on April 23, 2009 to Lee Eng Tan, Staff Counsel, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850.

A copy of this Notice was also sent via electronic mail on April 23, 2009 to the Office of the Commission Clerk. Further service on other parties of record is as set forth on the Certificate of Service, appended hereto.

Respectfully submitted on April 23, 2009.

By: s/ Dulaney L. O'Roark III
Dulaney L. O'Roark III
5055 North Point Parkway
Alpharetta, Georgia 30022
Phone: (678) 259-1449
Fax: (678) 259-1589
Email: de.oroark@verizon.com

Attorney for Verizon Florida LLC

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that copies of the foregoing were sent via electronic mail on April 23, 2009 to:

Adam Teitzman, Staff Counsel
Lee Eng Tan, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
ateitzma@psc.state.fl.us
ltan@psc.state.fl.us

Bill McCollum/Cecilia Bradley
Office of Attorney General
The Capitol – PL01
Tallahassee, FL 32399-1050
cecilia.bradley@myfloridalegal.com

J. R. Kelly
Patricia Christensen
Charles Beck
Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street, Room 812
Tallahassee, FL 32399-1400
kelly.jr@leg.state.fl.us
beck.charles@leg.state.fl.us

Michael B. Twomey
AARP
P. O. Box 5256
Tallahassee, FL 32314-5256
miketwomey@talstar.com

s/ Dulaney L. O’Roark III